

QUALITY POLICY

GRAFOPACK, S.A.U understands that the path towards continuity and growth is by constantly increasing competitiveness and at the same time, providing a service that meets the requirements and expectations of its customers and all interested parties

The objective of this policy is the consolidation of this reality, developing its activities with quality in our products and services.

For us, Quality is to know the context of our Organization, which are their expectations and needs, and to be able to fulfill them correctly and in the shortest time possible, always complying with **legal and obligatory applicable requirements**.

The quality management system of **Grafopack S.A.U.** according to the Une-EN-ISO 9001:2015, aims to promote **the collaboration** of all the personnel of the company, becoming aware of the importance of their activities, how they contribute to the achievement of the quality objectives, how they support the analysis and control of the detected risks and opportunities.

Consistent with the assumed responsibility, Grafopack provides the **necessary resources** for the fulfillment of this policy, using the corresponding tools to control the process, thus being able to collaborate with our involved partners and being able to Identify your expectations and needs to the fullest.

According to this policy, some **quality objectives** have been established at all levels, carrying out a compliance level monitoring, in order to be able to weigh our improvement.

The management of **GRAFOPACK, S.A.U.**, **periodically reviews** the quality management system, to ensure its convenience, adequacy and continuous efficiency. In this inspection, the system **improvement opportunities** and **the process control** are reviewed, detecting the needs of making changes if it is required by the management system.



(Signed by Executive Management)

Last review: 24/03/2018